

1951

Speeches/Documents

Title: Comment on the "Report of the Secretary's Office on the Handling of Letters from the Masses"

Author: Mao Zedong

Date: May 16, 1951

Source: The Writings of Mao Zedong, 1949-1976: September 1945 - December 1955 pp 195-196

Description:

Attention must be paid to correspondence from the people. We must handle letters from the people properly and meet the legitimate demands of the masses. We must regard this matter as a method by which the Communist Party and the People's Government can strengthen their ties with the people. We must not adopt a bureaucratic attitude of callousness and neglect. If there are a great many letters from the people, and it is difficult for [the cadre in charge] to handle [all of] them personally, a special organ made up of an appropriate number of people should be set up or special persons assigned to deal with these letters. If there aren't too many letters, and either [the cadre in charge] or the secretary is able to handle them personally, then there won't be any need to bring in additional special personnel.

The following is a report of the Secretariat that handles letters from the people on their work in the first three months of this year. The report is for your reference. To me the view of the report is correct."

Note

This was Mao's comment on the "Report to Chairman Mao on the Work of Handling Letters from the Masses in the Last Three Months" of the Work Office of the Central Committee of the CPC. The "Yulu" source also cites this as part of a document of the Work Office of the Central Committee of the CPC issued on June 6, 1967.