

Central Directive on the Approval of the Report Regarding Handling Public Letters

(November 30, 1950)

To all Central Bureaus, Sub-bureaus, and through them to Municipal Party Committees, Provincial Party Committees, and Regional Party Committees:

Enclosed is the report from the Secretariat Office of the General Office of the Central Committee to Chairman Mao on November 29 regarding the handling of public letters. We agree with the opinions presented in the report **【1】** and request that you take public letters seriously and responsibly, address them effectively, and meet the needs of the public. Institutions and individuals who adopt a dismissive attitude towards this issue must correct such improper conduct. Please review and reflect on this matter, and we look forward to receiving your telegraphed responses.

Central Committee

November 30

[1] Refers to the opinion expressed by the Secretariat Office of the General Office of the Central Committee in the report, emphasizing the need to strengthen organizational leadership in handling public letters. The report highlights that each Central Bureau, Provincial Party Committee, and Regional Committee should establish dedicated units or appoint personnel to handle such correspondence. Additionally, implementing necessary systems, such as registration, analysis, transfer, follow-up, inspection, and archiving, is critical for ensuring that this work is conducted thoroughly and attentively.